

USE AND CARE OF SILESTONE AND ECO BY COSENTINO AS TILING OR FLOORING APPLICATIONS.





USE, CLEANING AND MAINTENANCE

Silestone® and ECO by Cosentino® are materials that can be used as building materials both for tiling and flooring applications, and as any type of work surface, on stairs, lift floors, as cladding, etc.

REGULAR CLEANING AND MAINTENANCE.

Silestone® and ECO by Cosentino® are low porous surfaces and therefore highly resistant to everyday domestic stains. For regular cleaning of Silestone® or ECO by Cosentino® surfaces, Cosentino S.A. recommends you use Q-Action. If Q-Action is not available, water and mild soap is the best option for regular cleaning.

CLEANING STUBBORN STAINS.

For difficult stains, pour Q-Action onto the affected area leaving it to act for 2 mins. Next gently scrub with a soft scouring pad (for ceramic hobs), rinse with plenty of water and dry.

The following are some of the actions to be carried out for stubborn stains that have built up over time.

GREASE STAINS

Apply **Q-Action** to the stain and gently scrub with a soft scouring pad (for ceramic hobs) until it disappears. Rinse immediately with water and dry.

LIMESCALE

Pour an anti-limescale product (like Viakal or similar) onto the surface and leave to act for 1 min. Rinse with plenty of water and dry. Follow the instructions recommended by the manufacturer.

Do not use on any products (taps, sink, etc) other than the worktop itself as it might damage their finish.



SILICONE AND PUTTY MARKS

If staining occurs during the use of silicone sealants or putty, as is common during installation, use a knife and CleanColorsil or solvent (that does not contain dichloromethane) and gently scrub with a soft scouring pad (for ceramic hobs). Then rinse with plenty of water and dry. We recommend that the marks are removed at the time of installation.

For more information, you can go to www.silestone.com or www.ecobycosentino.com

REAL CASES:

Examples of products that should not be used on Silestone® and ECO by Cosentino® surfaces: Paint strippers, brush or metal cleaning products, oven cleaning products, methylene chloride cleaning products, acids for unblocking drains, solvent with acetone, etc.

In case an oxidant or **oxygen action** cleaner is used, or one with a chlorine or bleach base (such as *salfuman*), always dilute it in water according to the manufacturer's specifications.

If any of these products are ever spilled onto the surface, remove as soon as possible using plenty water and mild soap.

SUEDE AND VOLCANO FINISH COUNTER TOP CLEANING

Like all unpolished materials, Silestone® or ECO by Cosentino® with a Suede or Volcano finish, are more prone to visible stains and have higher maintenance requirements. They are therefore not recommended for applications subject to heavy use (for example, flooring in areas with significant transit of people or machines).

In the case of the Volcano texture, this material has an anti-stain treatment that protects against a number of agents that are common in different uses other than in tiling and flooring applications. We cannot guarantee that this surface treatment applied in the factory during production will not deteriorate over time with heavy use if applied as flooring.

For the regular cleaning of Silestone® or ECO by Cosentino® surfaces with unpolished textures, Cosentino S.A. also recommends the use of water and neutral soap. For stubborn stains use a non-scratch scouring pad without applying too much force.



PRECAUTIONS:

REACTION TO KNOCKS:

One of the characteristics that make these surfaces stand out is their high resistance to knocks. However, avoid striking areas of the surface that due to the fabrication of design, may be slightly weaker (pointed corners, fine edges, etc.).

REACTION TO HEAT:

Do not place objects recently removed from the heat, directly on top of the surface. Leave them on top of a tablemat (if possible with rubber support) to cool down. The reasoning behind this is that the thermal shock caused by the difference in temperature (cold/hot) could damage the surface.

REACTION TO U.V:

Do not place outdoors or anywhere exposed to direct UV rays.

CHEMICAL AGENTS BEHAVIOUR:

- Do not use repellents, sealants, polish, etc. Do not polish.
- Do not use paint strippers, caustic soda, or products with a ph of more than 7. If bleach or solvent is used, it should be diluted with water and never left in permanent contact with the product. Avoid all chlorine based products and any contact with Fluorhydric acid.
- Do not use degreasing agents with a high mineral content or highly vigorous products. Avoiding using metal scouring pads or metal cleaning tools.

The use of this type of product can lead to the loss of the product guarantee.

See our web pages www.silestone.com and www.ecobyconsentino.com for more information, cleaning methods, general maintenance and exposure to chemical substances.

In the event of exposure to a chemical not included in this document or the web page, it will be deemed as improper use and will not be covered by the guarantee.